REPUBLIC OF KENYA

MERU COUNTY GOVERNMENT

CONSULTANCY SERVICES FOR DEVELOPMENT OF SOLID WASTE MANAGEMENT INFORMATION SYSTEM

TENDER NO. CGM/RFP/003/2017-2018

DATE: JANUARY 17TH 2018
Table of Contents

INTRODUCTION .........................................................................................................................3
SECTION I  - LETTER OF INVITATION ......................................................................................4
SECTION II – INFORMATION TO FIRMS (ITF) ...........................................................................5
  2.4 Preparation of Financial Proposal .......................................................................................8
    Appendix to information to firms .........................................................................................14
SECTION III: - TECHNICAL PROPOSAL ..................................................................................16
    Notes on the preparation of the Technical Proposals .........................................................16
SECTION III  - TECHNICAL PROPOSAL .................................................................................17
Table of Contents ......................................................................................................................17
    Page ........................................................................................................................................17
SECTION IV: - FINANCIAL PROPOSAL .....................................................................................26
SECTION V: - TERMS OF REFERENCE ....................................................................................29
SECTION VI: .............................................................................................................................34
STANDARD FORMS OF CONTRACT .........................................................................................34
  a. ANNEX I – LARGE ASSIGNMENTS (LUMP-SUM PAYMENTS)  Error! Bookmark not defined.
  b. ANNEX II – LARGE AND SMALL ASSIGNMENTS (TIME -BASED PAYMENTS  
    Error! Bookmark not defined.
ANNEX III – SMALL ASSIGNMENTS (LUMP-SUM PAYMENTS)  Error! Bookmark not defined.
INTRODUCTION

1. This Standard Request for Proposals (SRFP) has been prepared for use by public entities in Kenya in the procurement of consultancy services and selection of consultant.

2. The SRFP includes Standard form of Contract for Large Assignments and small assignment which are for lump sum or time based payments.

3. A separate SRFP has been provided for selection of individual professional consultant.

4. The General Conditions of Contract should not be modified and instead the Special Conditions of Contract should be used to reflect the unique circumstances of the particular assignment. Similarly the information to consultant should only be clarified or amended through the Appendix to information to Consultant.

5. This SRFP document shall be used where a shortlist of consultancy firms already exist or has been obtained through a shortlist after an advertisement of Expression of Interest for Consultancy required.
TO:  (Name and Address of Consultant)  

Date __________________

Dear Sir/Madam,

RE: CONSULTANCY SERVICES FOR DEVELOPMENT OF SOLID WASTE MANAGEMENT INFORMATION SYSTEM

The County Government of Meru invites qualified firms for the DEVELOPMENT Of Solid Waste Management Information System

1.1 The request for proposals (RFP) includes the following documents:
   Section I   -   Letter of invitation
   Section II  -   Information to consultant
                   Appendix to Consultant information
   Section III -   Terms of Reference
   Section IV  -   Technical proposals
   Section V   -   Financial proposal
   Section VI  -   Standard Contract Form

1.2 The completed technical and financial proposals must be submitted in the tender box at County Headquarters entrance or be addressed to: County Secretary, County Government of Meru, P.O Box 120-60200-Meru so as to be received on or before 31st January 2018 at 10.00am
   Late submission will not be accepted.

Yours sincerely

(Signature, name and title of procuring entity’s official)
SECTION II – INFORMATION TO FIRMS (ITF)

Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1 Introduction</td>
<td></td>
</tr>
<tr>
<td>2.2 Clarification and amendment of RFP document</td>
<td></td>
</tr>
<tr>
<td>2.3 Preparation of Technical Proposal</td>
<td></td>
</tr>
<tr>
<td>2.4 Financial proposal</td>
<td></td>
</tr>
<tr>
<td>2.5 Submission, Receipt and opening of proposals</td>
<td></td>
</tr>
<tr>
<td>2.6 Proposal evaluation general</td>
<td></td>
</tr>
<tr>
<td>2.7 Evaluation of Technical proposal</td>
<td></td>
</tr>
<tr>
<td>2.8 Public opening and Evaluation of financial proposal</td>
<td></td>
</tr>
<tr>
<td>2.9 Negotiations</td>
<td></td>
</tr>
<tr>
<td>2.10 Award of Contract</td>
<td></td>
</tr>
<tr>
<td>2.11 Confidentiality</td>
<td></td>
</tr>
<tr>
<td>2.12 Corrupt or fraudulent practices</td>
<td></td>
</tr>
</tbody>
</table>
2.1 Introduction

2.1.1 The Client named the Appendix to “ITF” will select a firm, from among the, firms invited to submit a proposal, in accordance with the method of selection detailed in this document.

2.1.2 The Procuring entity will provide the inputs specified in the Appendix “ITC”, assist the firm in obtaining licenses and permits needed to carry out the services and make available relevant project data and reports.

2.1.3 Please note that (i) the costs of preparing the proposal and of negotiating the Contract, including any visit to the Client are not reimbursable as a direct cost of the assignment; and (ii) the Client is not bound to accept any of the proposals submitted.

2.1.4 The procuring entity’s employees, committee members, board members and their relative (spouse and children) are not eligible to participate.

2.1.5 The tender document shall be obtained freely from the County Government of Meru website

2.1.6 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.1.7 The firms with the technical bids scoring seventy percent (70%) and above shall have their financial bids evaluated.

2.2 Clarification and Amendment of RFP Documents

2.2.1 firms may request a clarification of any of the RFP documents only up to seven [7] days before the proposal submission date. Any request for clarification must be sent in writing by paper mail, cable, telex, facsimile or electronic mail to the Client’s address indicated in the Appendix “ITF”. The Client will respond by cable, telex, facsimile or electronic mail to such requests and will send written copies of the response (including an explanation of the query but without identifying the source of inquiry) to all invited firms who intend to submit proposals.

2.2.2 At any time before the submission of proposals, the Client may for any reason, whether at his own initiative or in response to a clarification requested by an invited firm, amend the RFP. Any amendment shall be issued in writing through addenda. Addenda shall be sent by mail, cable, telex or facsimile to all
invited consultant and will be binding on them. The Client may at his discretion extend the deadline for the submission of proposals.

2.3 Preparation of Technical Proposal

2.3.1 The invited firms proposals shall be written in **English language**.

2.3.2 In preparing the Technical Proposal, firms are expected to examine the documents constituting this RFP in detail, in particular the term of reference. Material deficiencies in providing the information requested may result in rejection of a proposal.

2.3.3 While preparing the Technical Proposal, consultant must give particular attention to the following:

   (i) If a firm considers that it does not have all the expertise for the assignment, it may obtain a full range of expertise by associating with individual consultant(s) and/or other firms or entities in a joint venture or sub-consultancy as appropriate. Consultant shall not associate with the other consultant invited for this assignment. Any firms associating in contravention of this requirement shall automatically be disqualified.

   (ii) For assignments on a staff-time basis, the estimated number of professional staff-time is given in the Appendix. The proposal shall however be based on the number of professional staff-time estimated by the firm.

   (iii) It is desirable that the majority of the key professional staff proposed be permanent employees of the firm or have an extended and stable working relationship with it.

   (iv) Proposed professional staff must as a minimum, have the experience indicated in Appendix, preferably working under conditions similar to those prevailing in Kenya.

   (v) Alternative professional staff shall not be proposed and only one Curriculum Vitae (CV) may be submitted for each position.

2.3.4 The Technical Proposal shall provide the following information as per terms of reference.

   (i) A description of the methodology and work plan for performing the assignment.

   (ii) The list of the proposed staff team by specialty, the tasks that would be assigned to each staff team member and their timing.
(iii) CVs recently signed by the proposed professional staff and the authorized representative submitting the proposal. Key information should include number of years working for the firm/entity and degree of responsibility held in various assignments.

(iv) Any additional information requested in Appendix “A”.

2.3.5 **The Technical Proposal shall not include any financial information.**

2.4 **Preparation of Financial Proposal**

2.4.1 In preparing the Financial Proposal, consultant are expected to take into account the requirements and conditions outlined in the RFP documents. The consultant are supposed to prepare bills of quantities and cost as per the design.

2.4.2 Consultant shall express the price of their services in Kenya Shillings.

2.4.3 Commissions and gratuities, if any, paid or to be paid by consultant and related to the assignment will be listed in the Financial Proposal submission Form.

2.4.4 The Proposal must remain valid for 60 days after the submission date. During this period, the consultant is expected to keep available, at his own cost, the professional staff proposed for the assignment. The Client will make his best effort to complete negotiations within this period. If the Client wishes to extend the validity period of the proposals, the consultant shall agree to the extension.

2.5 **Submission, Receipt, and Opening of Proposals**

2.5.1 The original proposal (Technical Proposal and, if required, Financial Proposal; see para. 1.2) shall be prepared in indelible ink. It shall contain no interlineation or overwriting, except as necessary to correct errors made by the firm itself. Any such corrections must be initialed by the persons or person authorised to sign the proposals.

2.5.2 For each proposal, the consultant shall prepare the number of copies indicated in Appendix “A”. Each Technical Proposal and Financial Proposal shall be marked “ORIGINAL” or “COPY” as appropriate. If there are any discrepancies between the original and the copies of the proposal, the original shall govern.

2.5.3 The original and all copies of the Technical Proposal shall be placed in a sealed envelope clearly marked “TECHNICAL PROPOSAL,” and the original and all copies of the Financial Proposal in a sealed envelope clearly marked
“FINANCIAL PROPOSAL” and warning: “DO NOT OPEN WITH THE TECHNICAL PROPOSAL”. Both envelopes shall be placed into an outer envelope and sealed. This outer envelope shall bear the submission address and other information indicated in the Appendix “ITC” and be clearly marked, “DO NOT OPEN, EXCEPT IN PRESENCE OF THE OPENING COMMITTEE.”

2.5.4 The completed Technical and Financial Proposals must be delivered at the submission address on or before the time and date stated in the Appendix “ITC”. Any proposal received after the closing time for submission of proposals shall be returned to the respective consultant unopened.

2.5.5 After the deadline for submission of proposals, the Technical Proposal shall be opened immediately by the opening committee. The Financial Proposal shall remain sealed and deposited with a responsible officer of the client department up to the time for public opening of financial proposals.

2.6 Proposal Evaluation General

2.6.1 From the time the bids are opened to the time the Contract is awarded, if any consultant wishes to contact the Client on any matter related to his proposal, he should do so in writing at the address indicated in the Appendix “ITC”. Any effort by the firm to influence the Client in the proposal evaluation, proposal comparison or Contract award decisions may result in the rejection of the consultant’s proposal.

2.6.2 Evaluators of Technical Proposals shall have no access to the Financial Proposals until the technical evaluation is concluded.

2.7 Evaluation of Technical Proposal

2.7.1 The evaluation committee appointed by the Client shall evaluate the proposals on the basis of their responsiveness to the Terms of Reference, applying the evaluation criteria as follows

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specific experience of the lead consultant</td>
<td>25</td>
</tr>
<tr>
<td>Methodology &amp; Work plan</td>
<td>10</td>
</tr>
<tr>
<td>Qualifications and competence of the key staff for the assignment</td>
<td>15</td>
</tr>
</tbody>
</table>

**Total Points** 50
Each responsive proposal will be given a technical score, (A proposal shall be rejected at this stage if it does not respond to important aspects of the Terms of Reference or if it fails to achieve the minimum technical score indicated in the Appendix “ITF”.

2.8 Public Opening and Evaluation of Financial Proposal

2.8.1 After Technical Proposal evaluation, the Client shall notify those consultant whose proposals did not meet the minimum qualifying mark or were considered Non-responsive to the RFP and Terms of Reference, indicating that their Financial Proposals will be returned after completing the selection process. The Client shall simultaneously notify the consultant who have secured the minimum qualifying mark, indicating the date and time set for opening the Financial Proposals and stating that the opening ceremony is open to those consultant who choose to attend. The opening date shall not be sooner than seven (7) days after the notification date. The notification may be sent by registered letter, cable, telex, facsimile or electronic mail.

2.8.2 The Financial Proposals shall be opened publicly in the presence of the consultant’ representatives who choose to attend. The name of the consultant, the technical scores and the proposed prices shall be read aloud and recorded when the Financial Proposals are opened. The Client shall prepare minutes of the public opening.

2.8.3 The evaluation committee will determine whether the financial proposals are complete (i.e. whether the consultant has costed all the items of the corresponding Technical Proposal and correct any computational errors. The cost of any unpriced items shall be assumed to be included in other costs in the proposal. In all cases, the total price of the Financial Proposal as submitted shall prevail.

2.8.4 While comparing proposal prices between local and foreign firms participating in a selection process in financial evaluation of Proposals, firms incorporated in Kenya where indigenous Kenyans own 51% or more of the share capital shall be allowed a 10% preferential bias in proposal prices. However, there shall be no such preference in the technical evaluation of the tenders. Proof of local incorporation and citizenship shall be required before the provisions of this sub-clause are applied. Details of such proof shall be attached by the Consultant in the financial proposal.

2.8.5 The formulae for determining the Financial Score (Sf) shall, unless an alternative formulae is indicated in the Appendix “ITC”, be as follows:-

\[
S_f = 100 \times \frac{F_m}{F}
\]

where \(S_f\) is the financial score; \(F_m\) is the lowest priced financial proposal and \(F\) is the price of the proposal under consideration. Proposals will be ranked according to their combined technical \((St)\) and financial \((Sf)\) scores using the weights \((T=\text{the weight given to the Technical Proposal}; \ P=\text{the weight given to the Financial Proposal}; \ T + P = I)\) indicated in the Appendix. The combined technical and financial score, \(S\), is calculated as follows:-

\[
S = St \times \]

10
The firm achieving the highest combined technical and financial score will be invited for negotiations.

2.8.6 The tender evaluation committee shall evaluate the tender within 30 days of from the date of opening the tender.

2.8.7 Contract price variations shall not be allowed for contracts not exceeding one year (12 months).

2.8.8 Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.

2.8.9 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

2.9 Negotiations

2.9.1 Negotiations will be held at the same address as “address to send information to the Client” indicated in the Appendix “ITF”. The aim is to reach agreement on all points and sign a contract.

2.9.2 Negotiations will include a discussion of the Technical Proposal, the proposed methodology (work plan), staffing and any suggestions made by the firm to improve the Terms of Reference. The Client and firm will then work out final Terms of Reference, staffing and bar charts indicating activities, staff periods in the field and in the head office, staff-months, logistics and reporting. The agreed work plan and final Terms of Reference will then be incorporated in the “Description of Services” and form part of the Contract. Special attention will be paid to getting the most the firm can offer within the available budget and to clearly defining the inputs required from the Client to ensure satisfactory implementation of the assignment.

2.9.3 Unless there are exceptional reasons, the financial negotiations will not involve the remuneration rates for staff (no breakdown of fees).

2.9.4 Having selected the firm on the basis of, among other things, an evaluation of proposed key professional staff, the Client expects to negotiate a contract on the basis of the experts named in the proposal. Before contract negotiations, the Client will require assurances that the experts will be actually available. The Client will not consider substitutions during contract negotiations unless both parties agree that undue delay in the selection process makes such substitution unavoidable or that such changes are critical to meet the objectives of the assignment. If this is not the case and if it is established that key staff were offered in the proposal without confirming their availability, the firm may be disqualified.

2.9.5 The negotiations will conclude with a review of the draft form of the Contract. To complete negotiations the Client and the selected firm will initial the agreed Contract. If negotiations fail, the Client will invite the firm whose proposal received the second highest score to negotiate a contract.
2.9.6 The client shall appoint a team for the purpose of the negotiations.

2.10 **Award of Contract**

2.10.1 The Contract will be awarded following negotiations. After negotiations are completed, the Client will promptly notify other consultant on the shortlist that they were unsuccessful and return the Financial Proposals of those consultant who did not pass the technical evaluation.

2.10.2 The selected firm is expected to commence the assignment on the date and at the location specified in Appendix “ITF”.

2.10.3 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

2.10.4 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.

2.10.5 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

2.10.6 To qualify for contract awards, the tenderer shall have the following:
   (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
   (b) Legal capacity to enter into a contract for procurement
   (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
   (d) Shall not be debarred from participating in public procurement.

2.11 **Confidentiality**

2.11.1 Information relating to evaluation of proposals and recommendations concerning awards shall not be disclosed to the, firms who submitted the proposals or to other persons not officially concerned with the process, until the winning firm has been notified that it has been awarded the Contract.

2.12 **Corrupt or fraudulent practices**

2.12.1 The client requires that the, firms observe the highest standards of ethics during the selection and award of the consultancy contract and also during the performance of the assignment. The tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
2.12.2 The client will reject a proposal for award if it determines that the, firm recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.

2.12.3 Further, firm which is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.
Appendix to information to firms

Note on the Appendix to Information to Consultant

Appendix to Information to Consultant

The following information for procurement of consultancy services and selection of Consultant shall complement or amend the provisions of the information to Consultant, wherever there is a conflict between the provisions of the information to consultant and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the information to firms.

Clause Reference

2.1.1 The name of the Client is: **County Government of Meru**

2.1.1 The method of selection is: **Quality and cost based**

2.1.2 Technical and Financial Proposals are requested: **Yes**

Developing of Solid Waste Management Information System

As per the terms of reference (section 5)

The name(s), address(es) and telephone numbers of the Client’s official(s) are:

**The County Secretary**
**County Government of Meru**
P.O Box 120-60200
Meru
[merucounty@county.go.ke](mailto:merucounty@county.go.ke)

2.7.1 The minimum technical score required to pass is 70%.

2.7.1 Alternative formulae for determining the financial scores is the following:______________________________________________

The weights given to the Technical and Financial Proposals are:

\[ T = \_0.8 \]
\[ P = \_0.2 \]

2.10.2 The assignment is expected to commence immediately after award.
(Amend as necessary)
SECTION III: - TECHNICAL PROPOSAL

Notes on the preparation of the Technical Proposals

3.1 In preparing the technical proposals the consultant is expected to examine all terms and information included in the RFP. Failure to provide all requested information shall be at the consultant’s own risk and may result in rejection of the consultant’s proposal.

3.2 The technical proposal shall provide all required information and any necessary additional information and shall be prepared as per the Terms of Reference.

3.3 The Technical proposal shall not include any financial information unless it is allowed in the Appendix to information to the consultant or the Special Conditions of contract.
**SECTION III - TECHNICAL PROPOSAL**

**Table of Contents**

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Technical proposal submission form</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Firms references</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Comments and suggestions of consultant on the Terms of reference and on data, services and Facilities to be provided by the procuring entity</td>
<td></td>
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<tr>
<td>4.</td>
<td>Detailed designs and work plans for performing the assignment</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Team composition</td>
<td></td>
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<tr>
<td>6.</td>
<td>Format of curriculum vitae (CV) for proposed Professional staff.</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Activity (work schedule)</td>
<td></td>
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To: The county secretary  
County Government of Meru  
P.O Box 120-60200  
Meru  
Merucounty@County.Go.Ke

We, the undersigned, offer to provide the contracting services for _______________________________ in accordance with your Request for Proposal dated _________________[Date] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal, [and a Financial Proposal sealed under a separate envelope- where applicable].

We understand you are not bound to accept any Proposal that you receive.

We remain,

Yours sincerely,

________________________________[Authorized Signature]:

________________________________[Name and Title of Signatory]

___________________________________________________________[Name of Firm]

___________________________________________________________[Address:]
2. **FIRM’S REFERENCES**

**Relevant Services Carried Out By the firm That Best Illustrate Qualifications**

Using the format below, provide information on each assignment for which your firm either individually, as a corporate entity or in association, was legally contracted.

<table>
<thead>
<tr>
<th>Assignment Name:</th>
<th>Country</th>
</tr>
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<tbody>
<tr>
<td>Location within Country:</td>
<td>Professional Staff provided by Your Firm/Entity(profiles):</td>
</tr>
<tr>
<td>Name of Client:</td>
<td>Clients contact person for the assignment.</td>
</tr>
<tr>
<td>Address:</td>
<td>No of Staff-Months; Duration of Assignment:</td>
</tr>
<tr>
<td>Start Date (Month/Year):</td>
<td>Completion Date (Month/Year):</td>
</tr>
<tr>
<td>Name of Associated Consultant. If any:</td>
<td>No of Months of Professional Staff provided by Associated Consultant:</td>
</tr>
<tr>
<td>Name of Senior Staff (Project Director/Coordinator, Team Leader) Involved and Functions Performed:</td>
<td></td>
</tr>
<tr>
<td>Narrative Description of project:</td>
<td></td>
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<tr>
<td>Description of Actual Services Provided by Your Staff:</td>
<td></td>
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</tbody>
</table>

Firm’s Name: ____________________________

Name and title of signatory; ______________________
3. **Comments and Suggestions of Consultant on the Terms of Reference and on Data, Services and Facilities to be Provided by the Client.**

On the Terms of Reference:
5. **Team Composition and Task Assignments**

1. **Technical/Managerial Staff**

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
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2. **Support Staff**

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<th>Name</th>
<th>Position</th>
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</tbody>
</table>
6. **Format of Curriculum Vitae (CV) for Proposed Professional Staff**

Proposed Position: _____________________________________________________________

Name of Firm: _________________________________________________________________

Name of Staff: _________________________________________________________________

Profession: _____________________________________________________________________

Date of Birth: __________________________________________________________________

Years with Firm: ____________________ Nationality: ______________________

Membership in Professional Societies: __________________________________________

____________________________________________________________________________

Detailed Tasks Assigned: _______________________________________________________

____________________________________________________________________________

**Key Qualifications:**

[Give an outline of staff member’s experience and training most pertinent to tasks on assignment. Describe degree of responsibility held by staff member on relevant previous assignments and give dates and locations].

____________________________________________________________________________

**Education:**

[Summarize college/university and other specialized education of staff member, giving names of schools, dates attended and degree[s] obtained.]

____________________________________________________________________________

**Employment Record:**

[Starting with present position, list in reverse order every employment held. List all positions held by staff member since graduation, giving dates, names of employing organizations, titles of positions held, and locations of assignments.]

____________________________________________________________________________
Certification:

I, the undersigned, certify that these data correctly describe me, my qualifications, and my experience.

_________________ Date: ________________
[Signature of staff member]

_________________ Date: ________________
[Signature of authorised representative of the firm]

Full name of staff member: ____________________________________________________

Full name of authorized representative: _________________________________________
8. **Activity (Work) Schedule**

(a). **Field Activities**

(1st, 2nd, etc., are months from the start of assignment)

<table>
<thead>
<tr>
<th>Activity (Work)</th>
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</thead>
<tbody>
<tr>
<td>1st</td>
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</tbody>
</table>
SECTION IV: - FINANCIAL PROPOSAL

Notes on preparation of Financial Proposal

4.1 The Financial proposal prepared by the consultant should list the costs associated with the assignment. These costs normally cover remuneration for staff, subsistence, transportation, services and equipment, printing of documents, surveys etc as may be applicable. The costs should be broken done to be clearly understood by the procuring entity.

4.2 The financial proposal shall be in Kenya Shillings or any other currency allowed in the request for proposal and shall take into account the tax liability and cost of insurances specified in the request for proposal.

4.3 The proposal should be prepared as per article 2.4.1
Table of Contents

1. Financial proposal submission Form
2. Summary of costs
1. FINANCIAL PROPOSAL SUBMISSION FORM

__________________________ [Date]

To: The county secretary
County Government of Meru
P.O Box 120-60200
Meru
Merucounty@county.go.ke

Ladies/Gentlemen:

We, the undersigned, offer for ________________ [Title of contracting services] in accordance with your Request for Proposal dated (______________ [Date]) and our Proposal. Our attached Financial Proposal is for the sum of (__________________________) [Amount in words and figures] inclusive of the taxes.

We understand you are not bound to accept any proposal that you receive.

We remain,

Yours sincerely,

____________________________ [Authorized Signature]

___________________________ [Name and Title of Signatory]:

____________________________ [Name of Firm]

____________________________ [Address]
2. **Summary of Costs**

<table>
<thead>
<tr>
<th>Costs (inclusive of taxes)</th>
<th>Currency</th>
<th>Amount</th>
</tr>
</thead>
</table>

**SECTION V: - TERMS OF REFERENCE**
1.0 Terms of Reference are the initial statement to the consultant of the services to be performed and should therefore be clear and precise and should contain the following sections:

(a) Background,

(b) Objectives of the assignment,

(c) Scope of the Services,

(d) Training (where appropriate),

(e) Data Services, Personnel and Facilities to be provided by the Client, and

(g) Terms of Payment.

2.0 Background

The County Government of Meru, department of Water, Environment and Natural Resources is responsible for providing solid waste collection and management services in Meru County. With the vision of creating a clean and safe environment that supports doing business, investment and living in the county, the department seeks to adopt innovative ICT technologies (web and mobile apps) in its current manual workflows in solid waste operations. As such, the department proposes the development of an online (web based) solid waste management information system that will offer an integrated approach to managing all the field staff, garbage vehicles, waste bins and other aspects of cleaning in the county including the participation of the public, in a single unified web based and mobile platform. The proposed system, will ensure that the county waste data is appropriately and accurately managed for the purposes of reporting and decision making, and as a result, bringing higher efficiency to the department in delivery of its services.

3.0 Objective

Objectives of the Assignment

The overall purpose of this consultancy is to support the department in automating the current workflow of solid waste operations through the design and development of an integrated online (web based) solid waste management information system. The eventual system shall provide spatial and analytical tools for enabling automated decision making, which will help in effective monitoring of solid waste management operations across the 9 sub-counties in a single unified web based platform.

More specifically, the objectives of this consultancy are:
• To design an integrated online (web-based) Solid Waste Management Information System to enhance the ability of the department to consistently track, report and analyze solid waste data and garbage trucks in real time to help facilitate continual performance improvements in service delivery of solid waste collection in the county;
• To design and develop a public mobile application for reporting illegal dumping and requesting garbage collection;
• Clearly define roles and responsibilities for the system users at the departmental level; and
• To build the capacity of the relevant staff in the department to manage and use the system.

4.0 Scope of work
The department seeks the development of an integrated online (web-based) Solid Waste Management Information System that will meet the following attributes and modules:-

• Generate daily report for waste collection and monitoring.
• Have a role based view to track the progress of waste collection in the 9 sub-counties in real time.
• Create and update tasks from the complaints, requests and waste collection schedules.
• A user-friendly web and mobile interface where environmental field officers can manage requests and respond to tasks on lodged complaint about unattended garbage, requests and collection schedules.
• Ensure a secure password protected login system to allow safe authentication.
• Ensure the provision and capability for automated backup of database each month, downloadable by (senior environmental officer)
• Allow for multi-level access authentication, so that only authorized users can view the right content.
• Allow for the capture of spatial location, in geographical coordinates, and time stamp of the environmental officers as they carry out field operations
• A user-friendly mobile application module where the public can report complaints about unattended garbage or make request for garbage pickup.
• Garbage trucks monitoring and tracking management module that monitor garbage vehicles in the county and provide live information about their geographical locations within the sub-counties and their status of operation.

Deliverables
The consultant (s) is expected to produce the following deliverables:
• Functional and dynamic web based waste management information system that meets the above listed attributes and modules.
• Installation and configuration of the system.
• A user’s manual for the developed system.
• A maintenance plan for the system.
• Train appropriate departmental staff on how to use the system.
• A detailed work plan on how the consultancy will be undertaken indicating reporting of progress at least once a week.

**Key Qualification, Experience and Skills**
The Consultant (s) or selected team is expected to have the following minimum qualifications and experiences:

• At least Bachelor degree in fields related to geomatics engineering, space technology, computer science or related information technology field.
• Minimum of Five years’ working experience in the field of management information system development, mobile application development, database management and analysis.
• Experience with technical requirements analysis, process modelling and/or methodology development, and geospatial data mapping.
• Practical experience in producing functional specifications and formulating solutions to meet user requirements.
• Experience in providing various innovative ICT systems and applications, such as web and mobile apps, in development sector will be an added advantage.
• Experience and knowledge in environmental and/or waste management will be an added advantage.
• Experience in Monitoring and Evaluation (M&E), project life-cycle and knowledge management.

5.0 Data Services, Personnel and Facilities to be provided by the Client

• Make available all project documents and reports that may be required for the success of the Consultancy.
• The consultant (s) will however be responsible for all costs related to his/her accommodation, travel, transport and logistical support.

6.0 Duration

• It is expected that the consultancy will last 7 weeks.
7.0 Terms of Payment.

Lumpsum
SECTION VI:
STANDARD FORMS OF CONTRACT

SAMPLE CONTRACT FOR CONSULTING SERVICES

Small Assignments
Lump-sum payments
SAMPLE CONTRACT FOR CONSULTING SERVICES
SMALL ASSIGNMENTS
LUMP-SUM PAYMENTS

CONTRACT

This Agreement, [hereinafter called “the Contract”) is entered into this _____________ / [Insert starting date of assignment], by and between

________________________________________ [Insert Client’s name] of [or whose registered office is situated at] ______________________________ [insert Client’s address] (hereinafter called “the Client”) of the one part AND

____________________________________________ [Insert Consultant’s name] of [or whose registered office is situated at] ______________________________ [insert Consultant’s address] (hereinafter called “the Consultant”) of the other part.

WHEREAS the Client wishes to have the Consultant perform the services [hereinafter referred to as “the Services”, and

WHEREAS the Consultant is willing to perform the said Services,

NOW THEREFORE THE PARTIES hereby agree as follows:

1. Services
   (i) The Consultant shall perform the Services specified in Appendix A, “Terms of Reference and Scope of Services,” which is made an integral part of this Contract.
   (ii) The Consultant shall provide the personnel listed in Appendix B, “Consultant’s Personnel,” to perform the Services.
   (iii) The Consultant shall submit to the Client the reports in the form and within the time periods specified in Appendix C, “Consultant’s Reporting Obligations.”

2. Term
   The Consultant shall perform the Services during the period commencing on ___________ [Insert starting date] and continuing through to ___________ [Insert completion date], or any other period(s) as may be subsequently agreed by the parties in writing.

3. Payment
   A. Ceiling
      For Services rendered pursuant to Appendix A, the Client shall pay the Consultant an amount not to exceed ______________ [Insert amount]. This amount has been established based on the understanding that it includes all of the Consultant’s costs and profits as well as any tax obligation that may be imposed on the Consultant.
B. **Schedule of Payments**

The schedule of payments is specified below (Modify in order to reflect the output required as described in Appendix C.)

Kshs______________________ upon the Client’s receipt of a copy of this Contract signed by the Consultant;

Kshs______________________ upon the Client’s receipt of the draft report, acceptable to the Client; and

Kshs______________________ upon the Client’s receipt of the final report, acceptable to the Client.

Kshs______________________ Total

C. **Payment Conditions**

Payment shall be made in Kenya Shillings unless otherwise specified not later than thirty [30] days following submission by the Consultant of invoices in duplicate to the Coordinator designated in Clause 4 here below. If the Client has delayed payments beyond thirty (30) days after the due date hereof, simple interest shall be paid to the Consultant for each day of delay at a rate three percentage points above the prevailing Central Bank of Kenya’s average rate for base lending.

4. **Project Administration**

A. **Coordinator.**

The Client designates ______________[insert name] as Client’s Coordinator; the Coordinator will be responsible for the coordination of activities under this Contract, for acceptance and approval of the reports and of other deliverables by the Client and for receiving and approving invoices for payment.

B. **Reports.**

The reports listed in Appendix C, “Consultant’s Reporting Obligations,” shall be submitted in the course of the assignment and will constitute the basis for the payments to be made under paragraph 3.

5. **Performance**

The Consultant undertakes to perform the Services with
Standards

the highest standards of professional and ethical competence and integrity. The Consultant shall promptly replace any employees assigned under this Contract that the Client considers unsatisfactory.

6. Confidentiality

The Consultant shall not, during the term of this Contract and within two years after its expiration, disclose any proprietary or confidential information relating to the Services, this Contract or the Client’s business or operations without the prior written consent of the Client.

7. Ownership of Material

Any studies, reports or other material, graphic, software or otherwise prepared by the Consultant for the Client under the Contract shall belong to and remain the property of the Client. The Consultant may retain a copy of such documents and software.

8. Consultant Not to be Engaged in certain Activities

The Consultant agrees that during the term of this Contract and after its termination the Consultant and any entity affiliated with the Consultant shall be disqualified from providing goods, works or services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

9. Insurance

The Consultant will be responsible for taking out any appropriate insurance coverage.

10. Assignment

The Consultant shall not assign this Contract or sub-contract any portion of it without the Client’s prior written consent.

11. Law Governing Contract and Language

The Contract shall be governed by the laws of Kenya and the language of the Contract shall be English Language.

12. Dispute Resolution

Any dispute arising out of the Contract which cannot be amicably settled between the parties shall be referred by either party to the arbitration and final decision of a person to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed by the chairman of the Chartered Institute of Arbitrators, Kenya branch, on the request of the applying party.

(iii)
LIST OF APPENDICES

Appendix A: Terms of Reference and Scope of Services

Appendix B: Consultant’s Personnel

Appendix C: Consultant’s Reporting Obligations
LETTER OF NOTIFICATION OF AWARD

Address of Procuring Entity

To: ____________________

_____________________

_____________________

RE: Tender No.____________

Tender Name______________

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

__________________________________________________________

1. Please acknowledge receipt of this letter of notification signifying your acceptance.

2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.

3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

(FULL PARTICULARS)________________________________________

__________________________________________________________

SIGNED FOR ACCOUNTING OFFICER
INTERNATIONAL COMMUNICATIONS UNIVERSITY

PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NO…………….OF…………20……...

BETWEEN

…………………………………………….APPLICANT

AND

…………………………………………….RESPONDENT (Procuring Entity)

Request for review of the decision of the............ (Name of the Procuring Entity) of ............dated the...day of ............20........in the matter of Tender No............of ............20...

REQUEST FOR REVIEW

I/We................................., the above named Applicant(s), of address: Physical address.................Fax No......Tel. No........Email .........., hereby request the Public Procurement Administrative Review Board to review the whole/part of the above mentioned decision on the following grounds, namely:-

1.
2.

etc.

By this memorandum, the Applicant requests the Board for an order/orders that:

1.
2.

etc

SIGNED ..................(Applicant)

Dated on.................day of ..........20...

FOR OFFICIAL USE ONLY

Lodged with the Secretary Public Procurement Administrative Review Board on .......... day of ..........20..........
SIGNED
Board Secretary